

Audit of the Ottawa Police Service's Response to the Convoy Protest – Collaboration with the City - Highlights



Office of the Auditor General
City of Ottawa



Why we did this audit

Given the significant impact that the convoy protest had on the City of Ottawa (City) and its residents, the Auditor General accepted a request from the Ottawa Police Services Board (OPSB or the Board) to conduct a review of the response of the Ottawa Police Service (OPS).

As other agencies were performing a similar scope of work, this audit focused exclusively on whether OPS' collaboration with the City, prior to and during the convoy protest, was effective in supporting each organization's overall objectives. Once these other agencies have reported their results, additional work may be conducted by the Office of the Auditor General.



What we found

The OPS and the City worked effectively together towards a common objective and each organization was able to support the other in providing resources, infrastructure, and expertise, when available.

With the benefit of hindsight, we identified opportunities for improvement in the collaboration between the two organizations to be considered in the response to

future emergencies, including sharing of intelligence and plans, leveraging expertise of City staff and formalizing roles and responsibilities for communications.



We made 4 recommendations to ensure that:

- There is early engagement of the City's Office of Emergency Management (OEM) by OPS when the emergency has significant City impacts;
- Intelligence is shared with the City (to the extent possible and with those with the appropriate level of security clearance) on matters that have significant City impacts;
- There is active engagement with the City for integrated planning, including traffic management; and
- Roles and responsibilities for communications are formalized between the OPS and the City.

For more details on this report please visit our [website](#).

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